# Funders Improving Care at the End-of-Life

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> May 20, 2010 Princeton, NJ



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## Where We Are

### High Intensity of End-of-Life Care in Last 6 Months of Life (2005) Comparison to a Community with a Strategy

	Pittsburgh	USA	Portland
% of hospitalized Medicare deaths	29%	29%	22%
Hospital days	11.96	10.81	6.05
In-patient Medicare reimbursements	\$14,107	\$13,805	\$10,024
% admitted to intensive care during final hospitalization	18%	17%	12%
% admitted to intensive care	43%	39%	25%
% spending seven or more days in intensive care	15%	14%	5%
Data extracted from: The Dartmouth Atlas of Health Care, Center for the Evaluative Clinical Sciences at Dartmouth Medical School; <b>Population-based rates</b> for geographic regions			
Hospice days per decedent during the	9.26	11.55	13.19
last 6 months of life (2001-2005)			
Data extracted from: The Dartmouth Atlas of Health Care, Center for the Evaluative Clinical Sciences at Dartmouth Medical School; <b>Provider-based rates</b> for geographic regions;			





## This is What We Hear

- Specialist: "I saved him, but I am not sure I did him any favors. He didn't think so, nor did his wife."
- Clergy: "Do care and cure have to be united? I can accept supporting death as caring?"

- Family: "Too many decisions are made at the moment of acute terror. We should talk beforehand."
- Social Worker: "Death is still seen as a failure. Our docs can't deal with it."





## What We've Funded

- Hospice
- > Pain Management Pilots
- > Chair in Palliative and EOL Care
- > Physician/Patient Conversations
- » Creative Non-Fiction Special Issue
- > Institute to Enhance Palliative Care
- > Compassionate Sabbath clergy retreat
- > APPEAL Palliative care education for African Americans
- > Closure Conversations at End-of-Life







## Closure Vision

- Patients and loved ones are informed about choices and challenges
- > Resources, support systems, curricula and planning tools are widely accessible in all settings
- End-of-life issues are openly discussed; End-of-life viewed as meaningful and personal



## **Closure : Conversations About End-of-Life**

Overview of Issues: How do most Americans die? What makes a "good" endof-life experience for patients, families and practitioners? The Family and Providers Experiences: Can caregivers and providers listen and learn from each other's perspectives and experience?

Values: How do ethical issues and religious customs influence end-oflife decisions? The Planning Tool Kit: What are the essential documents and resources for successful preparation? Who helps with this?

Resources and Implementation: When should we access palliative care services and hospice referrals?

#### Planning for Culture Change A Policy Agenda



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### *Closure* Participants: Attended Six Monthly Sessions/ 18 Hours

### Physicians and Registered Nurses

- AIDS Specialists
- Cardiology
- Critical Care
- Emergency Care
- Family Medicine
- Geriatrics
- Hospice Care
- Long-Term Care
- Oncology
- Palliative Care
- Pathology
- Pediatric Palliative Care
- Primary Care
- Psychiatry
- Surgery



#### Professional Caregivers

- Adult Day Care
- Home Healthcare / Direct Care Workers
- Hospice Care
- Palliative Care

#### **Service Providers**

- Clergy
- Estate and Financial
  Planners
- Lawyers
- Senior Service Providers
   Social Workers

### "Family" Caregivers

- Children
- Neighbors
- Siblings
- Spouses



## **Closure** Talking Points

**Society** - What is a "good" death; can we consider death as a part of the lifecycle?



**Family** - Why do we limit advanced-care planning palliative care options? Where is the guidance and support?



**System** – Why is the "default" setting cure vs. care? Why does reimbursement incentivize treatment over palliative care?

**Provider** - Where is the training and support to admit "failure," and to help families transition from "cure" to "care"? How do I access other resources to support

patients and families through their life threatening/chronic illnesses?







# Ongoing efforts in Pittsburgh

- Replicating Closure
  - Catholic and African American Communities, and through the Veterans' Administration VISN 4
- Readmissions Prevention
  Demonstration Project
  - in Long-Term Care (Dementia Unit) with VA
- www.Closure.org
  - downloadable, advance planning documents and a 12-modules core curriculum for families and professionals







